

CHILDREN AND FAMILY SERVICES – SWAN HILL

Early Childhood Intervention Services

- Support children with a disability or developmental delay from birth to school entry.
- Provide special education, therapy, counselling, service planning and coordination, assistance and support to access services such as kindergarten and child care.
- Referral to this service is made through the Specialist Information and Referral team.

Contact: Early Childhood Intervention Services

Phone: 1300 363 514

Email: ecis.intake.nwvr@edumail.vic.gov.au

Web:www.education.vic.gov.au/childhood/parents/needs/pag

es/ecis.aspx



Department of Education & Training

Maternal Child Health Nurse

- Available for all families with children from birth to school age children.
- Free service offering 10 key age consultations including three and a half year old check prior to children attending 4 year old preschool.
- Service supports families and their children with emphasis on parenting, prevention and health promotion, developmental assessment, early detection and referral and social support.

Contact: Swan Hill Rural City Council

Phone: 03 5032 0300



Web: http://www.swanhill.vic.gov.au/community/your-community/families-and-children/maternal-and-child-health

Child FIRST - Mallee Family Care

- Provides a range of family support services for vulnerable children and families.
- Enables families to access services and support they need at the time they need them.
- Build capacity of families to support their children's development and safety.

Contact: Mallee Family Care – Child FIRST Phone: 1300 625 533 and 03 5032 4479



Preschool Field Officer (PSFO) Program - Noah's Ark

- Preschool Field Officers support the access and participation of all children in state funded Kindergarten programs.
- The program supports staff to ensure that all children have the opportunity to access and fully participate in their local community Kindergarten. Children with a broad range of needs are supported through this service.

Contact: Emma Douglas Phone: 03 5032 0700

Email: emma.douglas@noahsarkinc.org.au



Bringing Up Great Kids - Program for Parents

- Program assists parents to understand the importance of parent/child relationships, brain development and communication.
- Helps all parents to gain pleasure from their parenting and assists with children's language, social and emotional development.

Contact: Leah Farrow - Swan Hill Rural City Council

Phone: 0428 119 857 or 03 5036 2350 Email: lfarrow@swanhill.vic.gov.au





CASA - Victorian Centres Against Sexual Assault

- Provide victim/survivors of sexual assault access to comprehensive and timely support and intervention to address their needs.
- A free confidential 24 hour emergency or crisis care service is available for victim/survivors who have recently been sexually assaulted.
- Counselling support, access to medical care and legal processes.

Contact: CASA

Sexual Assault Crisis Line (free, available 24 hours)

Phone: 1800 806 292 Sexual Assault Counselling Phone: 1800 RESPECT



Parentline Victoria

- Telephone counselling service to parents and carers of children aged from birth to eighteen years.
- Professional counsellors are able to explore a variety of issues that impact on parenting and relationships and provide contact details for community services.

Contact: Parentline Phone: 13 22 89

8am – Midnight, 7 days a week



Swan Hill District Health – Speech Pathology

- Provides assessment, group and individual therapy programs, education sessions and outreach services.
- Service can assist children with difficulties in speech, language, voice, fluency, reading, spelling, eating, drinking and swallowing.
- Free service with no referrals required, parents are encouraged to drop-in to the service to register, complete intake forms and arrange an appointment.

The Centre for Non-Violence delivers a range of quality

services and programs that respond to family violence

These services and programs are delivered through a

continuum of interventions: prevention, protection,

Contact: Men's Programs/Loddon Mallee Homelessness Network

recovery, counselling and support.

Contact: Leonie Baker Phone: 03 5033 9390 Email: <u>lbaker@shdh.org.au</u>

and homelessness.

Contact: Women and Children's Services

Centre for Non Violence

Phone: 03 5430 3000

Phone: 03 5434 4100

1800 884 038

1800 884 292



NON-VIOLENCE

MALLEE FAMILY CARE

Child and Adolescent Mental Health Service (CAMHS)

- Available for children and adolescents and their families who are experiencing severe emotional and behavioural problems and or mental illness.
- Patients able to access range of professionals, all trained to treat children, adolescents and their families/carers.
- CAMHS provide assessment, case management and treatment for children and young people and their families/carers.
- No referral required to ph: 1300 363 788. A trained clinician will answer your call and listen to your concerns.

Provides support and assistance to families and individuals who are homeless or at risk of becoming

Contact: Child and Adolescent Mental Health

Service (CAMHS)

Phone: 1300 363 788 – 24 hours a day, 7 days a week

Mallee Family Care – Specialist Homelessness Services

Mallee Family Care – Financial Counselling

 Trained financial counsellors provide a free and confidential service to families and individuals experiencing financial difficulties.

Contact: Donna Johnson Phone: 03 5023 5966

Email: Mildura@malleefamilycare.com.au

Swan Hill services available, enquires/appointments made through Mildura office

Phone: 03 5032 4479

homeless.

Email: swanhill@malleefamilycare.com.au

Web: http://www.malleefamilycare.com.au/Services/Housing--

-Settlement/Homelessness-Services.aspx

Salvation Army – Mainly Music Playgroup

 Mainly music provides music, rhythm, rhyme, and other music related activities with the participation of a parent or primary caregiver for preschool children

Phone: 03 5033 1718

Web: http://www.salvationarmy.org.au/swanhill

Swan Hill District Health Dental Service

- Comprehensive dental care to all eligible children aged 0-12 years and private patients
- Children can receive general check-ups, fillings, extractions, dentures, a referral service for specialist care and private services.

Phone: 03 5300 9336

Email: jhealey@shdh.org.au

Swan Hill District Health

MDAS - Mallee District Aboriginal Services

- MDAS provides a range of services including health and welfare support as well as intensive home support play groups, home based learning and Koori Preschool Assistant programs.
- Client information packs are available from their website

Phone: 03 5032 8600 Web: www.mdas.org.au

Swan Hill Community Toy Library

- Over 3,000 toys to choose from and a great way to enjoy new toys with you children without the expense
- Fees and/or duty apply
- Operating hours Friday and Saturday.

Phone: 03 5032 2366

Web:

www.swanhilltoylibrary.websyte.com.au



<u>Paediatrician</u>

Contact your family GP for referrals to a Paediatrician.

About Raising Children Network

Provides valuable information that can help parents with the day to day decisions of raising children.

Web: www.raisingchildren.net.au